

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2025/10983

Date Received: 5th August 2025

Response Due: 3rd September 2025

Date: 28th August 2025

Dear Sir/Madam

With reference to your request for information received on 5th August 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Please provide the following information regarding narcolepsy services provided or commissioned by your organisation:

1. Do you provide or commission narcolepsy services?

No, patients would be referred to Salford Royal Foundation Trust if the condition is suspected, therefore please redirect your question to FreedomofInformationRequests@nca.nhs.uk.

2. If yes, please provide:

- The name and location of the service
- The current Referral to Treatment Time (RTT)
- The number of patients seen by the service during the most recent full financial year (to April 2025)
- The number of patients the service is contracted to see
- The key performance indicators (KPIs) or outcome measures are used to monitor the service. Additionally, how the services performed against the set KPIs (outcome measures) for the latest available period of time.
- Whether the service is commissioned through a block contract (Yes/No).

2. If not, please specify:

The organisation or provider to which patients with suspected or confirmed narcolepsy are referred to.

Salford Royal Foundation Trust. Therefore please redirect your question to FreedomofInformationRequests@nca.nhs.uk.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Joanne Bark

Divisional Director of Operations & Performance

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PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111