



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/10984

Date Received: 5th August 2025

Response Due: 3rd September 2025

Date: 28th August 2025

Dear Sir/Madam

With reference to your request for information received on 5th August 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- 1. The NHS in England has set targets to reach net zero by 2040 for direct emissions. Does your organisation have a clear roadmap of how you're going to reach this target?**
Yes.
- 2. What significant changes have you made – if any – since this goal was set in 2020? Select all that apply:**
 - Upgraded our building systems
 - Adopted technology to monitor and optimise energy use
 - Digitised electrical infrastructure and energy sources
 - Invested in renewable technologies
 - Implemented circular business practices
- 3. Does your organisation currently measure its total carbon footprint?**
Yes.
- 4a. Has your organisation received funding to spend on decarbonisation?**
Yes.
- 4b. If yes, where has this funding been spent?**
 - Upgrading heating, lighting and ventilation
 - Installing solar panels or other forms of renewable energy
 - Carbon capture and storage solutions

- Energy-efficient technologies and equipment such as LED lighting, HVAC systems
- Training and awareness programmes

5. What percentage of your energy consumption from fossil fuels?

91-100%.

6. What was your total energy bill in 2024?

The Trust is unable to provide this information as it is still being determined as complete billing for the 2024/25 financial year has not been received from utility suppliers.

7. Has this increased, decreased or stayed the same compared to 2023?

Increased as tariffs have increased.

8. What steps, if any, have been taken to try and reduce energy bills?

- Upgrading heating, lighting and ventilation
- Installing solar panels or other forms of renewable energy
- Carbon capture and storage solutions
- Energy-efficient technologies and equipment such as LED lighting, HVAC systems
- Training and awareness programmes

9. What is the trust's maintenance budget?

The Operational Estates budget for 2025/26 is £4,930,563.

This is the budget allocated to Operational Estates ("Works") to cover planned maintenance and reactive repairs by in-house staff and external specialist service providers.

10. What percentage is spent on emergency repairs compared to planned maintenance?

Cost codes are allocated across the NHS via a standardised central NHS finance model; these cost codes do not differentiate between emergency repairs and planned preventative maintenance. Therefore, the Trust is not available to answer this question.

11. How many equipment failures have been reported in 2024?

In the calendar year of 2024, the Estates helpdesk received 25,867 reactive "work orders" – these are issues being reported that require an estates "repair" or attendance to resolve an issue.

12. What is the average response time for repairs?

When repair requests are received, they are "triaged" and given a priority rating (standard NHS practice) before allocating, this standard approach does not provide a single repair response time figure.

Priority	Allocated response time (hrs)	Attended to within response time (%)
P1	0.5	21.65
P2	7.5	75.18
P3	15	70.57
P4	22.5	74.94
P5	52.5	93.77
P6	105	88.17
P7	210	99.59
P8	420	98.86

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'T. Gardner', on a light-colored background.

Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111