

Trust Headquarters
Chief Nurse

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Ref: FOI/2025/10988

Date Received: 6<sup>th</sup> August 2025

Response Due: 4th September 2025

Date: 29th August 2025

## Dear Sir/Madam

With reference to your request for information received on 6<sup>th</sup> August 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. Please confirm if the trust uses digital Remote Patient Monitoring and/or Virtual Ward solutions in Type 2 Diabetes

Paediatrics = Yes, sometimes use Continuous Glucose Monitoring Systems (CGMS) for patients, but do not do virtual ward solutions as our NPDA audit requires us to see patients face to face.

Adults = Yes, we use digital remote monitoring for some patients. We do not use Virtual ward solutions in Type 2 diabetes.

Community = No, we are currently not using digital remove patient monitoring, Continuous Glucose Monitoring Systems are used but this is not accessed remotely.

2. If yes, please confirm the name of the solution and its contract end date for each department Paediatrics = depending on the CGMS we put a patient on, we will either use Libreview or Dexcom Clarity digital platforms to remotely review their glucose levels. These do not have a contract end date.

Adults = Dexcom, Glooko (subscription licence ends 31/01/2026) and Libreview. Dexcom and Libreview do not have an end date.

Community = N/A.

## 3. If paper-based, please advise of this also.

Paediatrics = if patients are not on CGMS, the Trust will ask them to record a home monitoring diary.

Adults = no paper notes utilised.

Community = N/A.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

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Kevin Parker-Evans MBA, FCMI, CMgr. RN Dip HE

Chief Nursing Officer & Director of Infection Prevention and Control

## PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111