



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

## Information Governance Department

Suite 9  
Buckingham Row  
Brick Kiln Lane  
Wigan  
WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)

Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2025/10992

Date Received: 7<sup>th</sup> August 2025

Response Due: 5<sup>th</sup> September 2025

Date: 1<sup>st</sup> September 2025

Dear Sir/Madam

With reference to your request for information received on 7<sup>th</sup> August 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**I am writing under the Freedom of Information Act 2000 to request information about several systems and services in use at Wrightington, Wigan And Leigh Teaching Hospitals NHS Foundation Trust. My inquiries are as follows:**

Technology	Supplier	Product / System Name	Contract Ending Date
Remote consultation system provider	Induction Healthcare	Attend Anywhere	Mar-26
Patient administration system	Dedalus	CliniCom/PatientCentre	Mar-26
HR/workforce management system	IBM	ESR	No end date
Cyber security services	Wavenet Limited	This information is being withheld under Section 31 of the FOI Act.	Feb-26
Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)	HP	N/A	N/A
Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)	Vodafone	VCO	Jan-27
Maternity information system	Magentus	Euroking	Oct-25

**Please note: In relation to cyber security, we are asking for the name of your main cyber security provider. We do not need to know the software or sub-contractors used.**

**Clarification on 'N/A' Responses:**

- Please enter 'No System Installed' if your trust does not have such system.
- Please enter 'No system needed' if your trust does not have a department or service which requires such a system.

**Clarification on Contract expiry date:**

- If the contract is expiring in the next 6 months, please state if the trust plans to renew, re-procure or take any other action.
- If the contact is on a rolling basis, Please enter 'Rolling'.

**Additionally, could you please fill in the missing product names and revised contract expiry dates?**  
Please see the above complete table.

This information regarding the product/system name for cyber security services is exempt under Section 31 of the FOI Act for the following reasons: The Trust like any organisation may be subject to cyber-attacks and, since it holds large amounts of sensitive, personal and confidential information, maintaining the security of this information is extremely important. Cyber-attacks, which may amount to criminal offences for example under the Computer Misuse Act 1990 or the Data Protection Act 1998, are rated as a Tier 1 threat by the UK Government.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Garry Harris', with a long horizontal stroke extending to the right.

Garry Harris  
Deputy Director Digital & Chief Technology Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111