

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2025/11018

Date Received: 19th August 2025

Response Due: 17th September 2025

Date: 2nd September 2025

Dear Sir/Madam

With reference to your request for information received on 19th August 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Please provide the following information:

- 1. Access to Testing Clinical Information Systems
 - What is the approval process by which an external organisation may apply or request to connect with the trust's test clinical systems of record. (e.g. EMR, EHR, PACS)
 There is no formal process and the only access requested to date is where one of the system suppliers access their system to deliver support or commissioning services.
 - Which internal teams, roles, or committees are responsible for approving such a connection?

Any request would be backed by a DPIA & DTAC and signed off by the DPO.

- What steps are involved in obtaining the necessary permissions or agreements to establish such a connection?
 See above.
- What is the entry point for this process? e.g. email address or webform.
 A request would likely come via email but there is no formal process.

2. Access to Production Clinical Information Systems

 What is the approval process by which an external organisation may apply or request to connect with the trust's production clinical systems of record. (e.g. EMR, EHR, PACS)
 As above. Which internal teams, roles, or committees are responsible for approving such a connection?

As above.

 What steps are involved in obtaining the necessary permissions or agreements to establish such a connection?

As above.

What is the entry point for this process? e.g. email address or webform.
 As above.

We are not asking for information regarding the technical specifics of the trust's internal systems. We are only requesting information on the trust's approval and decision-making processes.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Garry Harris

Deputy Director Digital & Chief Technology Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111