



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Trust Headquarters
Chief Nurse

Royal Albert Edward Infirmary
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Ref: FOI/2025/11027

Date Received: 26th August 2025

Response Due: 23rd September 2025

Date: 2nd September 2025

Dear Sir/Madam

With reference to your request for information received on 26th August 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Please provide the following information under the Freedom of Information Act 2000:

1. Whether individual photographers, or representatives from any newborn photography companies, are present on the hospital's postnatal ward

The Trust does not have individual photographers or representatives from any newborn photography companies present on our postnatal ward.

If "yes", please provide:

1. The names of these companies or individuals

N/A.

2. The date since which these companies have been present on the ward

N/A.

3. The hours and days of the week when these companies are present on the ward

N/A.

4. Full copies of all training or guidance materials provided by the hospital to the photographers, including (but not limited to) how they should interact with patients when on the ward, how to obtain consent from patients, and safeguarding training

N/A.

5. **Details of whether the hospital conducts DBS checks or other background checks on these photographers**
N/A.
6. **Details of the financial arrangements between the hospital and the photography companies, including (but not limited to) the amount paid by the photographers or photography companies to the hospital. Please break this down by calendar year, from the starting date of the hospital's contract with the company.**
N/A.
7. **Has the hospital received any complaints from patients or their families about the behaviour of photographers?**
N/A.

If yes, please provide...

1. **The number of complaints received, broken down by calendar year, from the starting date of the hospital's contract with the company.**
N/A.
2. **If available, the anonymised content of the complaints**
N/A.
3. **Details of any action taken by the hospital as a result of these complaints**
N/A.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



KEVIN PARKER-EVANS

Kevin Parker-Evans MBA, FCMJ, CMgr. RN Dip HE
Chief Nursing Officer & Director of Infection Prevention and Control

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111