

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/11038

Date Received: 2nd September 2025

Response Due: 30th September 2025

Date: 29th September 2025

Dear Sir/Madam

With reference to your request for information received on 2nd September 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Under the terms of the Freedom of Information Act 2000, I would like to request the following information:

- 1. By individual type 1 A&E the number of patients spending more than**
 - a. 24 hours from decision to admit to admission (also known as a “trolley wait” breach)**

May 2025 = 104.
June 2025 = 92.
July 2025 = 129.
August 2025 = 70.
Total for the four months = 395.
 - b. Of those, the number of people waiting more than 48 hours**

May 2025 = 14.
June 2025 = 3.
July 2025 = 3.
August 2025 = 0.
Total for the four months = 20.
 - c. Of those, the number of people waiting more than 72 hours**

May 2025 = 0.
June 2025 = 1.
July 2025 = 0.
August 2025 = 0.
Total for the four months = 1.

d. Of those, the number of people waiting more than 96 hours

May 2025 = 0.

June 2025 = 0.

July 2025 = 0.

August 2025 = 0.

Total for the four months = 0.

e. The longest that any one patient had to wait

May 2025 = 71.1 hours.

June 2025 = 75.1 hours.

July 2025 = 51.6 hours.

August 2025 = 40.2 hours.

2. The number of those patients detailed in (1) for each category (a) - (d) who were classed as mental health patients and the longest that any mental health patient had to wait.

The Trust does not have a way to isolate patients waiting for a mental health bed. Therefore, we are unable to provide this information as the information is not held in a reportable or structured format in our central system and records would have to be reviewed manually which would exceed the appropriate time limit. The Trust has to take into account the cost attributable to the time spent in locating, retrieving, and collating the information. We have therefore applied exemption Section 12 (4) (b) of the Freedom of Information Act 2000-beyond appropriate limit. The appropriate limit is set at £450.00 (18hrs @ £25 per hour).

However, patients presenting at RAEI for mental health conditions are seen by GMMH who may be able to provide the data. Please contact them on foi@gmmh.nhs.uk.

I would like this information for:

i. **May 2025**

ii. **June 2025**

iii. **July 2025**

iv. **August 2025**

v. **The total for the four months**

Please note –

- **If possible, please give cumulative figures for each time period – eg >48 hours also includes >72 and >96**
- **The point of question 2 is to try to determine whether a patient is waiting for treatment at the acute health trust or local mental health services. I appreciate that some trusts are not able to answer this.**

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Chris Clark
Director of Strategic Transformation

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111