



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI/2025/11079

Date Received: 19th September 2025

Response Due: 17th October 2025

Date: 22nd September 2025

Dear Sir/Madam

With reference to your request for information received on 19th September 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do not hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Under the Freedom of Information Act 2000, I am requesting the following information:

- 1. The average waiting time (in days) for patients to be offered a *routine GP appointment* at practices within your Trust, broken down by calendar month from January 2024 to the most recent month available.**
- 2. If available, please also provide the longest recorded waiting time for a routine GP appointment during the same period.**

The Trust does not provide routine GP appointments. Please redirect your questions to Greater Manchester ICB at nhsgm.foi@nhs.net.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Chris Clark
Director of Strategic Transformation

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111