



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/11104

Date Received: 1st October 2025

Response Due: 29th October 2025

Date: 29th October 2025

Dear Sir/Madam

With reference to your request for information received on 1st October 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

I would be most grateful if you would provide me, under the Freedom of Information Act, details regarding the Trusts outsourced teleradiology reporting. Please could you provide the following details:

Please confirm the following information for each Teleradiology provider the Trust holds a contract with

	Supplier 1	Supplier 2	Supplier 3
Supplier Name	Medica	Vital	4 ways
Contract Start Date	01/02/2025	16/01/2024	14/01/2024
Contract End Date	31/01/2030	15/01/2026	15/01/2027
Is there an option to extend the contract? And what are these options?	Yes, 2 x1 year extension options	Yes, 1 year extension option (already taken)	No
Framework contracted via, or, direct agreement?	Framework	Framework	Framework
Does the contract feature exclusivity or minimum committed volume?	Minimum Committed Volume	Minimum Committed Volume	Minimum Committed Volume
Total expenditure of exams reporting between 1st April 2025 and 1st July 2025	£453,470.	£18,930.	£43,585.
Is the reporting provider meeting their	Yes	Yes	Yes

contracted Turnaround Times			
What is the provider's discrepancy rate for emergency exams requiring a 1-hour turnaround time reported between 1st April 2025 and 1st July 2025?	The Trust does not hold this information.		

Please confirm the following information on the Trusts current Radiology reporting status

Does the Trust currently have a reporting backlog for Oncology exams? .If yes, what is the volume of exams?	No
Does the Trust currently have a reporting backlog for Xray examinations? If yes, what is the volume of exams?	No
Does the Trust currently have a reporting backlog for cross-sectional (CT or MRI) examinations? If yes, what is the volume of exams?	No

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Hazel Hendriksen
Divisional Director of Operations for Specialist Services

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111