

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI/2025/11105

Date Received: 1st October 2025

Response Due: 29th October 2025

Date: 24th October 2025

Dear Sir/Madam

With reference to your request for information received on 1st October 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

For the 6-month period ending 30th September 2025, can you please provide:

1. Total Framework Agency Spend for the below specialties:

- NHS 111 Health Advisors = 0.
- NHS 111 Clinical Advisors = 0.
- Nurse Assessors = 0.

2. Total Off Framework Agency Spend for the below specialties:

- NHS 111 Health Advisors = 0.
- NHS 111 Clinical Advisors = 0.
- Nurse Assessors = 0.

3. Total hours filled by Framework Agencies for the below specialties:

- NHS 111 Health Advisors = 0.
- NHS 111 Clinical Advisors = 0.
- Nurse Assessors = 0.

4. Total hours filled by Off Framework Agencies for the below specialties:

- NHS 111 Health Advisors = 0.
- NHS 111 Clinical Advisors = 0.
- Nurse Assessors = 0.

5. A list of all Framework Agencies utilised by the Trust for the below specialties and total number of shifts for each framework agency:

- NHS 111 Health Advisors = None.
- NHS 111 Clinical Advisors = None.
- Nurse Assessors = None.

6. A list of all Off Framework Agencies utilised by the Trust for the below specialties and total number of shifts for each Off Framework agency:

- NHS 111 Health Advisors = None.
- NHS 111 Clinical Advisors = None.
- Nurse Assessors = None.

7. The highest Framework Agency Charge Rate within your Trust for each of the below specialties:

- NHS 111 Health Advisors = 0.
- NHS 111 Clinical Advisors = 0.
- Nurse Assessors = 0.

8. The highest Off Framework Agency Charge Rate within your Trust for each of the below specialties:

- NHS 111 Health Advisors = 0.
- NHS 111 Clinical Advisors = 0.
- Nurse Assessors = 0.

9. A list of any agency (Framework and Off Framework) that have ongoing block booking arrangements for the below specialties within your Trust within the identified time frame (01.03.2025 - 30.09.2025):

- NHS 111 Health Advisors = 0.
- NHS 111 Clinical Advisors = 0.
- Nurse Assessors = 0.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111