



**Wrightington, Wigan and
Leigh Teaching Hospitals**
NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/11107

Date Received: 2nd October 2025

Response Due: 30th October 2025

Date: 24th October 2025

Dear Sir/Madam

With reference to your request for information received on 2nd October 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Please provide the following information for the period 1 April 2020 to 31 March 2025, broken down by financial year:

1) Total expenditure by the Trust on pest control services, including both in-house provision and external/contracted services.

2020/2021 - £11532.00

2021/2022 - £9295.58

2022/2023 - £13197.5

2023/2024 - £20671.66

2024/2025 - £26252.00

2) If any services are contracted out, please provide the supplier name(s) and the contract value(s).

January 2020 – January 2022 – Rentokil Pest Control - £15,429.00

January 2022 – January 2025 – Pestokill - £25,011.00

January 2025 – January 2028 – Pestokill - £30,398.00

3) The number of call-outs/treatments by species category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches—please use your own categories if recorded differently).

	2020/2021	2021/2022	2022/2023	2023/2024	2024/2025
Insects	37	29	38	40	32
Rodent	16	22	29	19	20
Flying Insect	3	3	9	9	7
Pigeon	1	1	0	0	0
Biting Insects	3	3	5	5	4
Cockroaches	2	0	1	0	0
Wasps	9	10	12	24	14

4) For any lethal control commissioned or carried out by the Trust, the number of animals killed by species and, where recorded, the method used (e.g. trapping, poisoning, shooting).

WWL doesn't hold a record of lethal control – baiting is used and so this is difficult to evidence.
No records of WWL employing shooting or using raptors (hawks) etc.

5) A copy of any policy, guidance, or standard operating procedure relating to the Trust's pest control service or contractors.

WWL does not have a specific pest control Policy or SOP – that expertise is provided by the service provider.
WWL mobilise the specialist, the specialist investigates and advises on the most appropriate action(s).

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111