

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/11116

Date Received: 6th October 2025

Response Due: 3rd November 2025

Date: 3rd November 2025

Dear Sir/Madam

With reference to your request for information received on 6th October 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

I would like to request the following information under the Freedom of Information Act.

1. Are PATIENT NOTES* in your trust: all paper, all electronic, or a mixture of both?

A mixture of both.

a. If patient notes are primarily electronic:

- i. When did the trust transition from paper to electronic?**
- ii. What is the name of the electronic patient record platform used?**
N/A.

b. If patient notes are primarily paper:

- i. Are there plans to transition from paper to electronic? If yes, when?**
N/A.

‘Patient notes’ here refers to written documentation of clinical encounters with patients, completed by a healthcare professional.

2. Are DRUG CHARTS in your trust all paper, all electronic, or a mixture of both?

A mixture of both.

a. If drug charts are primarily electronic:

- i. When did the trust transition from paper to electronic?**
July 2016.

ii. What is the name of the electronic prescribing system used?

Sunrise Clinical Manager – Allscripts Healthcare Solution, Inc.

b. If drug charts are primarily paper:

i. Are there plans to transition from paper to electronic? If yes, when?

N/A but the remaining department using paper charts is maternity and work is underway to transition to EPMA as well. The timeframe is unknown.

3. Do the following departments in your trust use paper PATIENT NOTES (either partially or fully)?

Please indicate Yes, No or Not sure / Not applicable.

- a. A+E = No.
- b. ICU = No.
- c. Medical or Surgical inpatient wards (excluding ICU) = partially.
- d. Outpatients = partially.

4. Do the following departments in your trust use paper DRUG CHARTS (either partially or fully)?

Please indicate Yes, No or Not sure / Not applicable.

- a. A+E = No*.
- b. ICU = No*.
- c. Medical or Surgical inpatient wards (excluding ICU) = No*.
- d. Outpatients = Prescribing is on paper prescriptions presently but have recently deployed an electronic system to prescribe electronically and send to the NHS Spine. Currently operational in paediatrics – ADHD team with a plan to roll out further over time.

*IV fluid prescriptions remain on paper charts at present. We are working on a solution to prescribe IV fluids and link with recorded fluid balance but there isn't a timeframe for this to be started yet. Also, some prescribing if intraoperative/anaesthetic medication takes place on paper charts – again, this is subject to work to digitalise, but this is well under way.

5. Are fax machines still used in any part of your trust? (Yes / No)

No.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Joanne Bark
Divisional Director of Operations & Performance

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111