

# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2025/11135

Date Received: 13<sup>th</sup> October 2025

Response Due: 10<sup>th</sup> November 2025

Date: 17<sup>th</sup> November 2025

Dear Sir/Madam

With reference to your request for information received on 13<sup>th</sup> October 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**I would like to request the following information under the Freedom of Information Act.**

- 1. Please tell me how many patients were treated in corridor areas or other areas in emergency departments in each of the last two financial years:**
  - a) **2024/25** = 5,788.
  - b) **2023/24** = 8,233.
- 2. Please specify the types of non-clinical areas patients are treated (corridors, converted cupboards, others)**

Corridors and Waiting Room 3 which is a waiting room converted into Temporary Escalation Spaces in the event of surge.
- 3. Please tell me whether the trust employs dedicated doctors, nurses or other staff to work specifically in corridor areas. If yes, please provide details of the job title.**

Yes, we have x1 Locum Consultant in Acute Medicine.  
Nursing staff is arranged via temporary redeployment.
- 4. Please tell me if the trust has any policies to reduce corridor care. If so, provide details or attach the relevant document.**

The trust is in the process of revising its escalation plan and the use of Temporary Escalation Spaces as part of our winter plan. We are developing system wide strategies to improve the management of non-elective care.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jo Bark'.

Joanne Bark  
Divisional Director of Operations & Performance

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wroughton, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111