



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/11162

Date Received: 20th October 2025

Response Due: 17th November 2025

Date: 14th November 2025

Dear Sir/Madam

With reference to your request for information received on 20th October 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

I am writing under the Freedom of Information Act 2000 to request information from your Trust regarding Urgent Treatment Centres (UTCs) and Minor Injury Units (MIUs).

Specifically, I would be grateful if you could provide the following:

1. UTCs / MIUs operated or managed by your Trust

- **Please confirm whether your Trust currently manages or oversees any Urgent Treatment Centres (UTCs) and/or Minor Injury Units (MIUs).**

Yes.

- **If so, please provide a list of the sites.**

Royal Albert Edward Infirmary.

Leigh Infirmary.

2. Agency usage (Nursing & Paramedic Practitioners)

For each UTC or MIU, please provide the total number of agency hours supplied in June, July, August, and September 2025 for:

- **Band 7 Nurses**

0.

- **Paramedic Practitioners**

0.

3. Agency charge rates

- **For the above roles, please provide the hourly charge rates paid to agencies in June, July, August, and September 2025.**

N/A.

- **If rates vary, please supply the minimum, maximum, and average hourly rates for each month.**

N/A.

4. Temporary staffing contact

- **Please confirm the correct person or team that manages temporary staffing for the UTC or MIU services, along with their contact number and email address.**

NHS Professionals.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Joanne Bark
Divisional Director of Operations & Performance

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111