

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2025/11193

Date Received: 31st October 2025

Response Due: 28th November 2025

Date: 17th November 2025

Dear Sir/Madam

With reference to your request for information received on 31st October 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- 1. How much was spent by the authority on outsourced radiology reporting in the following two periods:
 - the financial year 2024/25
 - the six months from 1st April 2025 to 30th September 2025
 A search for the information has now been completed within the Trust the information is exempt under
 Section 21 of the FOIA as it is reasonably accessible to you, and I am pleased to inform you that you
 can access it via the following link: https://www.wwl.nhs.uk/what-we-spend-and-how-we-spend-it under
 'Insourcing/Outsourcing providers'.
- 2. For each of these periods, please state the amount spent with each of the following suppliers
 - Everlight Radiology
 - Four Ways
 - Medica
 - Telemedicine Clinic (TMC)
 - Dulwich Medical Centre
 - Hexarad
 - Other (please provide the name or names)

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- 3. Has the authority formally tendered these services within the past 5 years? $N_{\rm O}$
- 4. If the answer to 3 is yes, please provide the following information
 - When was the tender awarded
 - Was it awarded to a single supplier, and if so which
 - What is the duration of the contract, with optional extension periods
 - Was the contract split into lots, for example non urgent routine reporting, and urgent out of hours reporting N/A.
- 5. Which suppliers of radiology reporting services currently have bi-directional access to the authority's patient record systems to allow access to patient records and input of radiology reports.

None of our reporting services have access to patient medical records. Reports are directly entered into our Radiology system.

- Does the risk of cyber attack as a result of providing the access described in 5 appear on the trust risk register and what level of risk rating is it given No.
- 7. Is the trust able to split the spend stated in response to question 1 into: urgent reporting (such as the Medica Nighthawk service for A&E patients); and routine backlog reporting. If so, please provide this split

No, this breakdown is not available.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Tabitha Gardner Chief Finance Officer

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PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111