



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

## Information Governance Department

Suite 9  
Buckingham Row  
Brick Kiln Lane  
Wigan  
WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)

Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2025/11211

Date Received: 6<sup>th</sup> November 2025

Response Due: 4<sup>th</sup> December 2025

Date: 17<sup>th</sup> November 2025

Dear Sir/Madam

With reference to your request for information received on 6<sup>th</sup> November 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**Under the Freedom of Information Act 2000, please provide the following information relating to your organisation's use of temporary agency staffing.**

### 1. Neutral Vend / Master Vend

**Do you use a Neutral Vend (NV) or Master Vend (MV) supplier for the following staff groups? If yes, please complete:**

Staff Group	Supplier Name	Contract Expiry Date
Medical	Liaison TempRE.	March 2026.
Allied Health Professionals (AHPs)	NHS Professionals	March 2026
Non-Medical, Non-Clinical (NMNC)	NHS Professionals	March 2026
Nursing	NHS Professionals	March 2026

### 2. Direct Engagement (DE)

**Do you use a Direct Engagement supplier for any of the following staff groups? If yes, please complete:**

Staff Group	DE Provider	Contract Expiry Date	% of Agency Spend via DE
Medical	Liaison TempRE.	28/03/2026.	83.38%

Allied Health Professionals (AHPs)	N/A	N/A	N/A
Non-Medical, Non-Clinical (NMNC)	N/A	N/A	N/A

### 3. Agency Spend (Most Recent Financial Year)

Please provide total agency spend (worker pay & agency commission only):

Staff Group	Total Spend (£)
Medical	£2,947,747.33.
Allied Health Professionals (AHPs)	£53,799.
Non-Medical, Non-Clinical (NMNC)	£0.
Nursing	£60,447.

### 4. Agency Hours (Most Recent Financial Year)

If you can access this information, please provide the total number of agency worker hours:

Staff Group	Total Hours Worked
Medical	27,287.63.
Allied Health Professionals (AHPs)	1,791.
Non-Medical, Non-Clinical (NMNC)	0.
Nursing	2,179.

### 5. Contract Management

For any Neutral Vend, Master Vend, or Direct Engagement contracts in place, please provide:

• **Name of lead contact/responsible officer:**

NHS Professionals – we are unable to release names of individuals not employed by the Trust.  
Elaine Middleton, Group Head of Medical Workforce.

• **Job title:**

Please see the above response.

• **Email address:**

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner  
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111