

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/11222

Date Received: 11th November 2025

Response Due: 9th December 2025

Date: 24th November 2025

Dear Sir/Madam

With reference to your request for information received on 11th November 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

I am writing under the Freedom of Information Act 2000 to request information held by your organisation regarding COVID-19 patient interactions at your COVID-19 hub (or equivalent service), for the prior 12 months up to the latest data point available, with a particular focus on access to antivirals. The information is expected to be received as aggregated totals.

1. Patient Attendance

- **How many patients in total have accessed the service in the last 12 months?**
The Trust does not have a Covid-19 hub or equivalent service.

2. What referral method to the service made up the contribution of all referrals?

- HCP Referral (primary care)
- HCP Referral (secondary care)
- Patient Self-referral
- Other
N/A.

3. Daily Interventions

- **How many patients were qualified to receive some sort of pharmacological intervention (aligned to NICE), regardless of whether they went on to receive treatment?**
N/A.
- **How many patients received pharmacological treatment?**
N/A.

- For patients who did not receive pharmacological treatment, what were the top 3 reasons for a patient not receiving treatment? e.g.: Outside of treatment window, not eligible (NICE), watch & wait, symptoms not severe enough, late positive test result, etc.
N/A.
- For those patients that did receive treatment, what was their main underlying primary condition that qualified them to be eligible to receive treatment? e.g. Solid Cancer, immune suppressed, renal disease, etc.
N/A.

4. Capacity

- How many HCPs do you have within the COVID-19 service? i.e. no. of prescribers, no. of additional staff, etc.
N/A.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Gary Masterman
Associate Director of Pharmacy (Governance Assurance)

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Warrington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111