

Information Governance Department

Suite 9
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Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI/2025/11152

Date Received: 16th October 2025

Response Due: 13th November 2025

Date: 10th December 2025

Dear Sir/Madam

With reference to your request for information received on 16th October 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- 1. Does your Trust stock hyaluronidase (e.g., Hyalase®) within the hospital pharmacy?**
Yes.
- 2. Is hyaluronidase available for immediate use in the Emergency Department (A&E) or accessible without delay 24/7?**
Yes.
- 3. If yes, please specify:**
 - **The formulation stocked (e.g., 1500 IU vials, other).**
Hyaluronidase 1,500 units – injection vials.
 - **Typical number of vials routinely held.**
130 vials stocked on theatre areas, minimum order level for pharmacy is 15 vials. Current pharmacy stock level is 25 vials in pharmacy.
 - **The location of stock (ED, theatre, on-call pharmacy, etc.).**
Wigan theatres, leigh eye theatre, maternity theatre wigan, leigh main theatres.
- 4. If not routinely stocked in A&E, what is the typical time and process required to obtain hyaluronidase in an emergency?**
Within 30 minutes to an hour, as it is stored in the theatres which are on the same site.

5. Does your Trust have a written protocol for management of vascular occlusion secondary to hyaluronic acid dermal filler injection?

No.

Please provide this information for each site within your Trust that operates an Emergency Department.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Gary Masterman
Associate Director of Pharmacy (Governance Assurance)

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111