

Information Governance Department

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Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI/2025/11235

Date Received: 14th November 2025

Response Due: 12th December 2025

Date: 11th December 2025

Dear Sir/Madam

With reference to your request for information received on 14th November 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Under the provisions of the Freedom of Information Act (FOIA), we would be most grateful if you could provide answers to the following questions regarding your Trust's children's continence and/or bladder and bowel services. we kindly request responses to the following questions:

1. Does your Trust currently provide a children's continence and/or bladder and bowel service for individuals aged 0–19 years? (Yes/No)

Yes.

If yes, please provide:

- **The name of the service (if applicable)**
Continence service.
- **The age range it covers**
5 - 16 years old.
- **The staff roles or disciplines included in the service (e.g. nurse, physiotherapist, occupational therapist).**
 - Children's Continence Advisory Nurse (community).
 - There is a nominated consultant lead for enuresis assigned 1PA, and constipation & soiling referrals are taken by all 12 acute consultants.
- **The number of staff in each role, expressed as whole-time equivalent (WTE).**
x1 0.8 WTE Children's Continence Advisory Nurse.

The WTE of the 12 acute consultants is not centrally recorded as records would have to be manually reviewed to obtain the information.

- **The service's referral pathway (e.g. GP, school nurse, self-referral).**
GPs, school nurses, health visitors, paediatricians and social care.

2. **Has your Trust closed, reduced, or restructured any part of its children's continence and/or bladder and bowel service within the past three years (since October 2022)? (Yes/No)**
No.

If yes, please provide:

- **The date of closure or reduction.**
- **A brief description of what changed (e.g. staffing, eligibility criteria, service capacity).**
N/A.

3. **How many children and young people aged 0–19 are currently being supported by your adult continence service for pad provision? Please provide the number of individuals currently recorded in this category.**
The home delivery contract for continence products is for both adults and children this currently totals 240 (aged 4 – 18 years).
The number of new patient on the waiting list for the Consultant Lead Enuresis Clinic is 137, as of the end of November 2025.

4. **What is the average waiting time (in weeks) for an initial assessment on the children's continence service? Please provide the current number of children and young people (aged 0–19) on the waiting list for this service.**
For the Community children's element this is currently 39 children with the longest current wait at 17 weeks.

5. **Does your Trust follow the relevant NICE guidelines for continence care and management? Please indicate Yes or No for each**

- [Children's Continence Commissioning Guide: A handbook for the commissioning and running of children's community continence services](#) = No.
- [Guidance for the provision of continence containment products to children and young people - A consensus document](#) = Yes.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Hazel Hendriksen
Director of Operations – Specialist Services & Surgery Division

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111