



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/11258

Date Received: 26th November 2025

Response Due: 29th December 2025

Date: 29th December 2025

Dear Sir/Madam

With reference to your request for information received on 26th November 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Please provide answers on the attached and accompanying spreadsheet

- 1. Please could you supply the name, email address and telephone number of the individual responsible for procuring digital workforce solutions within the Trust.**
- 2. Please provide details of all digital workforce management systems currently used by the Trust. For each system, complete the table attached on the accompanying spreadsheet with all relevant information. Please provide the requested information in the columns as fully as possible. If a field is not applicable, please indicate 'NA'.**

Guidance for completion:

- Solution:** e.g., E-rostering, Staff Bank, Locum Management, Agency Management, Compliance, Payments, Integrated Platform
- Supplier:** Name of the company or provider of the system
- Procurement Route:** e.g., direct award, framework call-off, open tender, G-Cloud, SBS, HSSF, other. Name of framework if the system was procured through one
- Contract Start:** Enter the official contract commencement date for the system
- Contract End:** Please enter the official contract end date for the current agreement. If the contract includes automatic extensions, option years, or renewal clauses, please list the scheduled end date of the current term, rather than the potential maximum duration
- Renewal Status:** e.g., rolling contract, fixed-term with remaining duration, under review

3. Across each of these staff groups, HCHS Doctors, Nurse & Health Visitors, AHPs and Others, please provide the average shift fill rate (as a percentage), from the financial years 2020/21 to 2025/26 (projected) attributable to

- a) Bank staff**
- b) Agency staff**
- c) Locum staff**
- d) Other temporary staff**
- e) Permanent staff**

4. Please provide the number of temporary staffing requests made by the Trust, from the financial years 2020/21 to 2025/26 (projected), broken down by staff group:

- Bank staff**
- Locum staff**
- Agency staff**

5. Please provide the Trust's allocated annual budget for digital and technology services, from the financial years 2020/21 to 2025/26 (projected)
(If a formal digital budget is not held as a single line, please provide the closest available equivalent recorded internally)

6. Of this overall digital/technology expenditure, please provide the Trust's annual spend specifically on workforce management solutions, from the financial years 2020/21 to 2025/26 (projected) (including both digital systems and non digital/operational workforce management services)
(If no dedicated budget line exists, please provide the Trust's best internal estimate)

7. Within that workforce management expenditure, from the financial years 2020/21 to 2025/26 (projected) , please provide the annual spend on digital workforce management systems, including (but not limited to) e-rostering, bank systems, agency management systems, job planning, locum management, compliance systems, payments platforms, and integrated workforce platforms
If reported across multiple contracts or cost centres, aggregated totals are acceptable

8. What is the Trust's total spend on temporary workforce, from the financial years 2020/21 to 2025/26 (projected) by type?

- Staff banks shifts**
- Locum shifts**
- Agency shifts**

9. Please provide the total number of vacancies (FTE) within the Trust, broken down by staff group, from the financial years 2020/21 to 2025/26 (projected)

- HCHS Doctors**
- Nurses & Health Visitors**
- AHPs**
- Others**

Please see attached

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Juliette Tait
Chief People Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111