



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/11306

Date Received: 17th December 2025

Response Due: 19th January 2026

Date: 19th January 2026

Dear Sir/Madam

With reference to your request for information received on 17th December 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Please provide the Provider Name, Contract Start Date, and Contract End Date for the systems listed below.

Group 1: Workforce Scheduling

- **E-Rostering (Medics)**
Provider Name: RL Datix
Contract Start Date: 23/07/2023
Contract End date: 22/07/2026
- **E-Rostering (AHP)**
Provider Name: RL Datix
Contract Start Date: 23/07/2023
Contract End date: 22/06/2026
- **E-Rostering (Nurses)**
Provider Name: RL Datix
Contract Start Date: 23/07/2023
Contract End date: 22/06/2026
- **Bank Technology Platform (Medics)**
Provider Name: Liaison
Contract Start Date: 29/03/2022
Contract End Date: 29/02/2028.

- **Bank Management System (Medics) (if not in-house)**
Provider: Liaison - as above

Group 2: Workforce Planning & Review

- **Job Planning System (Medics)**
Provider Name: RL Datix
Contract Start Date: 31/08/2025
Contract End date: 30/08/2027
- **Appraisals (Medics)**
Provider Name: Clarity
Contract Start Date: 14/01/2024
Contract End date: 31/01/2028
- **Multi-Source Feedback (MSF) System (Medics)**
Provider Name: Clarity – as above

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Emma Newton
Interim Chief People Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111