



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/11314

Date Received: 22nd December 2025

Response Due: 22nd January 2026

Date: 22nd January 2026

Dear Sir/Madam

With reference to your request for information received on 22nd December 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do not hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Please provide me with the following information under the Freedom of Information Act.

How many inpatients with Dementia at your Trust in 2024 and 2025 were accompanied by a healthcare worker or another member of staff when they were sent for scans or tests, where a family member, guardian or other non-member of staff were not present. For context, this doesn't include porters, it refers to staff members who were there throughout the tests and scans, where a family member, guardian or other non-member of staff was not present.

The Trust is unable to provide this data as it is not recorded centrally, if recorded it would be held within individual case notes. As case notes are for the care and treatment of patients, we do not request staff to interrogate them in order to collate the information required to respond to Freedom of Information requests.

Can you please provide 2024 and 2025 as separate figures. How many inpatients with Dementia at your Trust in 2024 and 2025 were not accompanied by anyone? For context, this means no family member or guardian were present, nor a healthcare worker or other NHS staff member. Again, porters don't apply here.

The Trust is unable to provide this data as it is not recorded centrally, if recorded it would be held within individual case notes. As case notes are for the care and treatment of patients, we do not request staff to interrogate them in order to collate the information required to respond to Freedom of Information requests.

Can you please provide 2024 and 2025 as separate figures.

N/A

If it is not possible to provide some of the data requested, I would be grateful if you could provide whichever elements of this FOI request are eligible for release.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Laurel Murphy
Interim Divisional Director of Operations

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111