

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI/2023/9371

Date Received: 7th November 2023

Response Due: 5th December 2023

Date: 30th April 2024

Dear Sir/Madam

With reference to your request for information received on 7th November 2023, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- 1. How many patient safety incidents, related to medication errors, were reported through your local risk management system in the past five financial years as follows:**
 - a. 2022/23 = 1,430
 - b. 2021/22 = 1,206
 - c. 2020/21 = 1,105
 - d. 2019/20 = 1,300
 - e. 2018/19 = 1,130
- 2. What percentage of inpatients at your trust received a reconciled list of medications within 24 hours of admission, in line with NICE guidance, in each of the following years:**
 - a. 2022/23 = 89%
 - b. 2021/22 = 94%
 - c. 2020/21 = 96%
 - d. 2019/20 = 87%
 - e. 2018/19 = Unavailable as data on this metric only began to be recorded in April 2019.
- 3. Please can you provide the number of full-time equivalent pharmacists and pharmacy technicians per 100 beds in your trust, and the vacancy rate for each, in the past five financial years as follows:**
 - a. 2022/23
Pharmacist = FTE 38.41 | Vacancy rate 8.43
Technicians = FTE 36.77 | Vacancy rate 2.03

b. 2021/22

Pharmacist = FTE 37.77 | Vacancy rate 9.27
Technicians = FTE 36.93 | Vacancy rate 1.15

c. 2020/21

Pharmacist = FTE 32.61 | Vacancy rate 3.72
Technicians = FTE 39.84 | Vacancy rate 5.20

d. 2019/20

Pharmacist = FTE 32.12 | Vacancy rate 7.82
Technicians = FTE 34.09 | Vacancy rate 1.09

e. 2018/19

Pharmacist = FTE 28.65 | Vacancy rate unavailable as it is no longer available on the Finance Business Intelligence (FBI) system.
Technicians = FTE 32.66 | Vacancy rate unavailable as it is no longer available on the Finance Business Intelligence (FBI) system.

This information is not available broken down by 'per 100 beds' therefore the FTE figures have been retrieved from our Electronic Staff Record system using the roles of Pharmacist and Technician.

4. What percentage of inpatient beds at your trust were visited daily by pharmacists and pharmacy technicians in the past five financial years as follows:

- a. 2022/23 = 100%**
- b. 2021/22 = 100%**
- c. 2020/21 = 100%**
- d. 2019/20 = 100%**
- e. 2018/19 = 100%**

Figures relate to usual working week Monday to Friday – at the weekend, a reduced staffing is in place that concentrate on new patients and discharges – we don't routinely measure the percentage visited at the weekend or Bank Holidays.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Gary Masterman
Deputy Chief Pharmacist

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111