



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2024/9669

Date Received: 29th February 2024

Response Due: 3rd April 2024

Date: 16th April 2024

Dear Sir/Madam,

With reference to your request for information received on 29th February 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Field Name	Supplier Name	Product Name	Contract Ending Date	Revised Date
Advice and guidance system provider	NHS England	ERS	No contract end date, it is a national system.	N/A
Bed management system	Altera	Patient Flow	Oct-24	N/A
Clinical communications system	N/A	N/A	N/A	N/A
Cloud provider	N/A	N/A	N/A	N/A
Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)	Vodafone HP	Various	Vodafone – Jan 2025 HP – March 2025	N/A
Cyber security services	Wavenet	Security Operational Centre	Feb 2025	Contract Extension
Electronic document management system	Hyland	Onbase	Sep-24	N/A
Electronic patient record	Altera	Sunrise	Sep-24	N/A

Electronic prescribing and medicines administration	Altera	Sunrise	Mid-24	N/A
Financial management system	NHS Shared Business Services	Oracle	Mar-28	N/A
Hospital pharmacy system	EMIS	Emis Health Secondary Care System v10.21.03.01	Nov-27	N/A
HR/workforce management system	IBM	ESR	There is no end date this is a free system provided to all NHS organisations	N/A
HR/workforce management system	RLDATIX	Allocate Optima	Jul-26	N/A
HR/workforce management system	Civica Ltd	Trac	Mar-24	Mar-27
Laboratory information management system (LIMS)	N/A	N/A	N/A	N/A
Payroll system	IBM	ESR	There is no end date this is a free system provided to all NHS organisations	N/A
Population health management system	Please redirect this section to Wigan Council – contact details are below			
Remote consultation system provider (e.g. video and online consultations)	Induction Healthcare	Attend Anywhere	Mar-24	N/A
Robotic process automation system	SS&C Blue Prism	SS&C Blue Prism	Mar-27	N/A
Staff rostering system	RL Datix	Allocate Optima	22/07/26	N/A
Supply chain and inventory management system	We don't have inventory mgt. We use NHS Suply chains system for ordering goods but that's not an inventory management system.			
Theatre scheduling system	Dedalus	Ormis	No end date, rolling programme	N/A

Please redirect your question regarding 'Population Health Management System' to Wigan Council:

Wigan Council Freedom of Information

Online - You can submit a FOI request via our online form.

By post - You can make a request by post and send it to: Freedom of Information, Resources Directorate, PO Box 100, WN1 3DS.

<https://www.wigan.gov.uk/Council/DataProtection-FOI-Stats/Freedom-of-Information.aspx>

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Garry Harris
Deputy Director Digital
Chief Technology Officer
IT Services

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wroughtington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111