

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2024/9687

Date Received: 6th March 2024

Response Due: 5th April 2024

Date: 5th April 2024

Dear Sir/Madam,

With reference to your request for information received on 6th March 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

What Patient Administration Systems (PAS) do you use within the trust? If you use more than one, please provide the name of the department and the PAS used.

Dedalus

When does the contract expire?

March 2025

What Electronic Patient Record (EPR) / Electronic Health Records (EHR) system do you use within the trust? If you use more than one, please provide the name of the department and the EPR used. Altera Sunrise Clinical Manager

When does the contract expire?

October 2024

Could you please provide the name, phone number and email address of the person responsible for managing the PAS and EPR systems at the trust?

PAS – Pam Green EPR – Martyn Smith

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000

Could you please provide the name, phone number and email address of your Innovation Director at the trust?

The Trust does not have an Innovative Director.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Malcolm Gandy

Chief Information Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111