

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2024/9706

Date Received: 12th March 2024

Response Due: 11th April 2024

Date: 9th April 2024

Dear Sir,

With reference to your request for information received on 12th March 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do not hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Mean average wait between booking a GP appointment and the GP appointment taking place in days at your NHS Trust in each of the years a) 2019, b) 2020, c) 2021, d) 2022, e) 2023 The Trust does not hold this data, please redirect to ICB – details below

Number of patients waiting more than 42 days between booking a GP appointment and the GP appointment taking place at your NHS Trust in each of the years a) 2019, b) 2020, c) 2021, d) 2022, e) 2023

The Trust does not hold this data, please redirect to ICB - details below

Number of patients waiting more than 56 days between booking a GP appointment and the GP appointment taking place at your NHS Trust in each of the years a) 2019, b) 2020, c) 2021, d) 2022, e) 2023

The Trust does not hold this data, please redirect to ICB - details below

Number of patients waiting more than 182 days between booking a GP appointment and the GP appointment taking place at your NHS Trust in each of the years a) 2019, b) 2020, c) 2021, d) 2022, e) 2023

The Trust does not hold this data, please redirect to ICB - details below

Number of patients waiting more than 365 days between booking a GP appointment and the GP appointment taking place at your NHS Trust in each of the years a) 2019, b) 2020, c) 2021, d) 2022, e) 2023

The Trust does not hold this data, please redirect to ICB - details below

The longest time a patient has currently been waiting between booking a GP appointment and the GP appointment taking place in days at your NHS Trust

The Trust does not hold this data, please redirect to ICB - details below

Please redirect your request to NHS Greater Manchester. For postal requests please send to: NHS Greater Manchester, 4th Floor, 3 Piccadilly Place, Manchester, M1 3BN Send email requests to: <u>nhsgm.foi@nhs.net</u>

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

G. Grafe Hidlardy

Gerard English Gallantry Head of Information Governance

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111