

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2024/9719

Date Received: 15th March 2024

Response Due: 22nd April 2024

Date: 19th April 2024

Dear Sir/Madam

With reference to your request for information received on 15th March 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. What software do you use for your payroll, hr and finance solutions, how much annually do you spend on each, when does each contract expire?

Name of system	Purpose	Provider of system	Date contract ends	Annual cost
TRAC	Recruitment system	CIVICA LTD	19/03/27	£7,020.00
Allocate Ejob Planning	Job planning system	Softcat PLC	30/08/25	£31,019.00
Empactis	Absence Management System	Empactis	20/08/26	£94,135.00
Allocate Optima	Erostering	XRLDatixX Softcat	22/07/26	£28,348.95
Learning Hub	Training records and training	Traineasy	31/03/24	£760.00
IAPTUS	Clinical records used by Psychological Support Team	Mayden	Ongoing	£7,160.00
Allocate	Medical Healthroster	XRLDatixX Softcat	30/05/24	£139,032.00
IJES	Job Evaluation System	Microcare Technologies LTD	30/11/28	£0.
TempRE	Doctors bank and agency	Liaison	28/03/26	<i>There is no explicit contract charge</i>

NHSP Our Bank	Bank and agency non-medical	NHSP	31/03/26	£50,000
----------------------	-----------------------------	------	----------	---------

2. Do you manage your payroll in-house or do you outsource it if so, who do you outsource it to?

In-house.

3. How many people do you pay each month using your payroll solution?

Month/Year	WWL	W&L Hospice
April 2023	7316	136
May 2023	7348	135
June 2023	7506	139
July 2023	7367	139
August 2023	7410	139
September 2023	7482	143
October 2023	7442	142
November 2023	7464	141
December 2023	7444	144
January 2024	7387	142
February 2024	7490	142
March 2024	7512	145

4. How many pensioners do you pay using your payroll solution?

The Trust is not aware of how many pensions each employee has nor do they label them as pensioners, just employees. Therefore, we are unable to provide this information.

5. Do you use Microsoft power platform technologies such as Power Automate, Power Virtual Agents?

No.

6. What is the employee count in your organisation?

7,376.

7. Do you collaborate with other organisations in the delivery of HR & Payroll shared services? If so which organisation?

No.

8. Do you work with any industry experts such as ATOS, KPMG, EY, Accenture etc?

No.

9. Who in your organisation is the head of service for HR and Payroll software or services and what is their role?

Juliette Tait, Chief People Officer.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Juliette Tait
Chief People Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111