



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

## Information Governance Department

Suite 9  
Buckingham Row  
Brick Kiln Lane  
Wigan  
WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)

Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2024/9724

Date Received: 19<sup>th</sup> March 2024

Response Due: 18<sup>th</sup> April 2024

Date: 18<sup>th</sup> April 2024

Dear Sir,

With reference to your request for information received on 19<sup>th</sup> March 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**Please can you indicate in the table below which services, if any, your organisation procures and advise who currently provides that service. Please confirm the current contract end date, how many journeys are conducted per annum (including abortions, excluding cancelled), the approximate spend per annum and lastly, please indicate how many months in the previous 12 they achieve their Inbound and Outbound KPI targets.**

**If you are answering on behalf of multiple sites / Trusts or geographical areas please state which and if the contracts differ between these please complete a separate table as appropriate.**

Services Procured	Current Provider	Contract End Date	Patient journeys per annum	Spend per annum	In the previous 12 months, how many times was KPI achieved?		
					INBOUND	OUT Outpatients	OUT Discharges
Non-emergency patient transport	N/A	N/A	N/A	N/A	N/A	N/A	N/A
High Dependency	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Mental Health	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Renal Dialysis	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Taxi Services – staff and/or patients	VEEZu North LTD TA Brittanias (RAEI &	N/A	7189	£189,129.97 inc VAT	N/A	N/A	N/A

	Wrightington Hospital)						
Taxi Services – staff and/or patients	JR taxi (Leigh Hospital)	N/A	217	£4,886.52 inc VAT	N/A	N/A	N/A

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Kelly Knowles  
Operational Director of Finance

#### PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111