



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Trust Headquarters

Chief Nurse

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Ref: FOI/2024/9727

Date Received: 20<sup>th</sup> March 2024

Response Due: 19<sup>th</sup> April 2024

Date: 19<sup>th</sup> April 2024

Dear Sir/Madam

With reference to your request for information received on 20<sup>th</sup> March 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**1. The number of data breach incidents recorded in the trust between 2021/22, 2022/23 and 2023-date (March 2024).**

Data breaches are categorised by Availability, Integrity, and Confidentiality. To determine if the breach falls within the scope provided of “any breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data” each incident would need to be individually reviewed. For example, a breach that has incorrectly stated a limb to be x rayed would not fall within the scope provided but would be categorised as an Integrity breach.

There are over 1000 breaches to be reviewed in each of the years provided, therefore we are unable to provide this information.

**Refusal Notice for question(s)** - The information that you have requested is exempt under Section 12 of the Freedom of Information Act because it will take more than 18 hours to retrieve and extract the relevant information.

12. — (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

**2. How much has the trust paid out in compensation for Data Breach claims between 2021/22, 2022/23 and 2023-date (March 2024)?**

2021/22 = £53,150

2022/23 = £17,750

2024/24 = £10,275

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



KEVIN PARKER-EVANS

Kevin Parker-Evans MBA, FCMJ, CMgr. RN Dip HE

Interim Chief Nurse & Director of Infection Prevention and Control

**PLEASE NOTE:**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111