

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2024/9744

Date Received: 27th March 2024

Response Due: 1st May 2024

Date: 30th April 2024

Dear Sir/Madam

With reference to your request for information received on 27th March 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Please provide me with data for the years 2022-2023 and 2024 (if available) for the following information by Hospital site for data relating to Ophthalmology services.

Please break down all information by category relating to Ophthalmology treatment code 130. Include all activity against codes WF01A, WF01B, WF02A, WF02B.

- Outpatient activity for the past 12 months
- Inpatient activity by HRG code per month (WF01A, WF01B, WF02A, WF02B)
- Outpatient activity by New Episode and Follow Up episode per month (latest 12 months)
- Number of Outpatient episodes that are 1st follow up, number that are 2nd follow up and number that are 3rd follow up or over by month.
- By Originating ICS (i.e. the local ICS to the patient), and GP practice code (or the code of the local provider to the patient)
- The month of originating referral and the time the patient waited to be seen
- The total time the patient has waited for their next appointment for incomplete referrals
- The total number of cancellations and rebooking's per month & reason for the cancellation
- The number of times patients have been cancelled and then referred to other providers because the trust could not see them in time

Please see attached.

The Trust has a policy of not releasing information when the data involved is less than 5. This is because we feel that such low numbers could make the individuals involved identifiable and therefore may cause undue harm and distress.

To disclose this information would:

- a) Contravene the Data Protection Act principles in that it would amount to unfair and possibly unlawful processing, as there was a legitimate expectation by the third parties that this information would remain confidential, and
- b) Disclosure may cause damage or distress to the individual(s) involved, and that damage or distress would be unwarranted (section 10 of the DPA).

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Mark Almond
Directorate Manager - Specialist Services

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111