

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2024/10008

Date Received: 24th July 2024

Response Due: 21st August 2024

Date: 21st August 2024

Dear Sir/Madam

With reference to your request for information received on 24th July 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. The person or department who manages the supply chain of temporary staff for Allied Health and Healthcare Science Professionals (Pharmacy, Radiology, Cardiology, Biomedical Science/Pathology, Occupational Therapy, Physiotherapy), Nursing (specialist and general, including HCAs) and Midwifery professionals.

The Trust uses NHS Professionals to manage the supply chain of temporary staff. Therefore, there is no singular person or department who manages this within the Trust.

2. The email address and telephone number of the mentioned in point 1.

N/A – please see question 1.

3. A breakdown of the trust's clinical agency spend within the last 24 months. including of the departments of spend

Please see attached.

- 4. The agency shifts cascaded out within the past 12 months for the Nursing and Midwifery and Allied health/Healthcare Science professions and
 - a. At what cost they was covered (NHSI or above)

The Trust adheres to NHSI.

b. Number of agency shifts required broken down across Allied Health, Healthcare Science and Nursing and Midwifery.

Staff Group	FY 2023/24	FY 2024/25
Allied Health Professionals	940	239
Health Care Scientists	67	108
Nursing and Midwifery	1,823	2,179

c. Was any off this off framework

No.

If so to what agency and in what area

N/A.

5. What agencies are on the supply chain for and if there is a tier structure in place.

a. Allied Health and Healthcare Science

1 Tier

Atlantis Medical, Blackstone Recruitment, Globe Locums, HCL HealthCare, IMC Locums, Liquid Personnel, MSI Recruitment, Maxxima, Medacs HC, Medicure Professional, Medlink Consulting, Pertemps Recruitment, Piers Meadows, Pulse, Quality Locums Solutions/ENS Recruitment, Rig Locums, Sensible Staffing, The Placement Group, Tripod, Your World Recruitment, Total Assist, Woodrow Mercer.

b. Nursing and Midwifery

2 Tiers in place.

Bluestones, Medacs, Pulse, Your World, First Point, Locum Vision

6. What framework do you transact under?

HealthTrust Europe (HTE)

7. What person/department looks after external permanent recruitment

The Recruitment Team, HR Department.

a. Please supply their contract number and email address.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

Please note: the information provided in response to Questions 1 – 6 has been provided by NHS Professionals.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we

will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Juliette Tait Chief People Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111