



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

## Information Governance Department

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Ref: FOI/2024/10023

Date Received: 30<sup>th</sup> July 2024

Response Due: 28<sup>th</sup> August 2024

Date: 28<sup>th</sup> August 2024

Dear Sir/Madam

With reference to your request for information received on 30<sup>th</sup> July 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management specifically around the services below:**

- 1. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.**
  - a. Supplier/Provider of the services**  
Out to tender for Community sites and internal for Trust sites.
  - b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.**  
£155,637 for Community sites.
  - c. A description of the services provided under this contract please includes information if other services are included under the same contract.**  
Provision of cleaning services.
  - d. The number of sites the contract covers**  
7 Community sites.
  - e. The start date of the contract**  
01/04/2022.

**f. The end date of the contract**

31/10/2024.

**g. The duration of the contract, please include information on any extensions period.**

12 months with option to extend for 12 + 12 months.

**h. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.**

Jude Murphy, Head of Business & Community Estate.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

**2. Lift service and maintenance – Service contract for lift service and maintenance.**

**a. Supplier/Provider of the services**

Allied Lifts Services.

**b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.**

£393,613.57.

**c. A description of the services provided under this contract please includes information if other services are included under the same contract.**

Servicing, maintenance and repair of lifts.

**d. The number of sites the contract covers**

4 main sites and 2 peripheral sites.

**e. [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation**

Not tied to a particular lift manufacturing company.

**f. The start date of the contract**

01/06/2024.

**g. The end date of the contract**

31/05/2025.

**h. The duration of the contract, please include information on any extensions period.**

1 year.

**i. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.**

Estates and Facilities Department.

We are unable to release the names of staff that are NOT in a public facing role and are below AfC Band 8a.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

**3. Food – Service contract that is focused around catering services.**

**a. Supplier/Provider of the services**

In-house.

**b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.**

There is no contract spend as it is an inhouse service.

**c. A description of the services provided under this contract please includes information if other services are included under the same contract.**

Patient, retail, commercial catering activity.

**d. The number of sites the contract covers**

4.

**e. The start date of the contract**

N/A.

**f. The end date of the contract**

N/A.

**g. The duration of the contract, please include information on any extensions period.**

N/A.

**h. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.**

John Fairhurst, Director of Estates & Facilities.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

**4. General waste services contracts – The organisation's primary general waste service contract.**

**a. Supplier/Provider of the services**

Environmental Waste Controls PLC  
Veolia Es.

**b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.**

Environmental Waste Controls PLC - £186,240  
Veolia Es - £477.36 for July 2024 only

**c. A description of the services provided under this contract please includes information if other services are included under the same contract.**

Domestic Waste Management Services.

**d. The number of sites the contract covers**

10 sites.

**e. The start date of the contract**

Environmental Waste Controls PLC – 1<sup>st</sup> April 2021

Veolia Es - 01/07/2024.

**f. The end date of the contract**

Environmental Waste Controls PLC – 30<sup>th</sup> June 2024  
Veolia Es 30/06/2027.

**g. The duration of the contract, please include information on any extensions period.**

3 years, 2 x 12-month extension option.

**h. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.**

Waste Minimisation Officer.

We are unable to release the names of staff that are NOT in a public facing role and are below AfC Band 8a.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

**5. Laundry services - where clothes and linen can be washed and ironed.**

**a. Supplier/Provider of the services**

Synergy Health (UK) Ltd.

**b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.**

£1,237,956.30.

**c. A description of the services provided under this contract please includes information if other services are included under the same contract.**

A self-service laundry facility location within the accommodation facilities available for residents and guest use, but no Laundry and Ironing service provided across the Trust.

**d. The number of sites the contract covers**

Trust wide.

**e. The start date of the contract**

01/10/2019.

**f. The end date of the contract**

30/09/2024.

**g. The duration of the contract, please include information on any extensions period.**

5 years, with 2 x 12-month extension options.

**h. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.**

Nick Bastow, Head of Facilities.

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accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Kelly Knowles  
Operational Director of Finance

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111