

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2024/10025

Date Received: 31st July 2024

Response Due: 29th August 2024

Date: 9th August 2024

Dear Sir/Madam

With reference to your request for information received on 31st July 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- 1. Does the trust currently have an Electronic Document Management System (EDMS) in place? Yes.
- 2. If so, what EDMS is deployed? Hylands OnBase.
- **3. When was the system deployed?** July 2016.
- **4. When does the contract with the EDMS supplier end or when is the review date?** 01/10/2027.
- 5. What is the rough spend on the EDMS either annually or total contract value? \pounds 78,000 annually.
- 6. The name and email contact of the person within the Trust that has overall responsibility for the EDMS system?

Martyn Smith, Deputy Director Digital.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

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Garry Harris Deputy Director Digital & Chief Technology Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111