

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2024/10026

Date Received: 1st August 2024

Response Due: 30th August 2024

Date: 13th August 2024

Dear Sir/Madam

With reference to your request for information received on 1st August 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- 1. How many cyber incidents (threat and breach) occurred in the last two years (1st of July 2022- 1st of July 2024)?**
- 2. For each of the following cyber incident types, please indicate if your organisation experienced them in any month from the 1st of July 2022- 1st of July 2024. If yes, specify the month(s) in which they occurred:**
 - **Phishing attacks:** Yes/No. If yes, which month(s)?
 - **Ransomware attacks:** Yes/No. If yes, which month(s)?
 - **Distributed Denial of Service (DDoS) attacks:** Yes/No. If yes, which month(s)?
 - **Data breaches:** Yes/No. If yes, which month(s)?
 - **Malware attacks:** Yes/No. If yes, which month(s)?
 - **Insider attacks:** Yes/No. If yes, which month(s)?
 - **Cloud security incidents:** Yes/No. If yes, which month(s)?
 - **Social engineering attacks (excluding phishing):** Yes/No. If yes, which month(s)?
 - **Zero-day exploits:** Yes/No. If yes, which month(s)?
- 3. For each of the following supplier types, please indicate if any cyber incidents related to them occurred between the 1st of July 2022-1st of July 2024. If yes, specify the volume of cyber incidents that occurred:**
 - **IT service providers:** Yes/No
 - **Medical equipment suppliers:** Yes/No
 - **Software vendors:** Yes/No

- Cloud service providers: Yes/No
- Data storage/management companies: Yes/No
- Telecommunications providers: Yes/No
- Security service providers: Yes/No
- Managed service providers (MSPs): Yes/No
- Third-party payment processors: Yes/No

4. During the period from 1st of July 2022 -1st of July 2024, did your organisation experience any of the following impacts due to cyber incidents?

- Were any appointments rescheduled due to cyber incidents? Yes/No
- Was there any system downtime lasting more than 1 hour? Yes/No
- Did any data breaches occur? Yes/No
- Were any patients affected by data breaches? Yes/No

5. What percentage of your cybersecurity budget is allocated to each of the following supply chain security technologies? Please indicate the percentage for each:

- Third-party risk assessment tools: ____%
- Vendor management systems: ____%
- Supply chain visibility and monitoring solutions: ____%
- Secure data sharing platforms: ____%
- Multi-factor authentication for supplier access: ____%
- Endpoint detection and response (EDR) for supplier systems: ____%
- API security solutions: ____%

This information is exempt under Section 31 of the FOI Act for the following reasons: The Trust like any organisation may be subject to cyber-attacks and, since it holds large amounts of sensitive, personal and confidential information, maintaining the security of this information is extremely important. Cyber-attacks, which may amount to criminal offences for example under the Computer Misuse Act 1990 or the Data Protection Act 1998, are rated as a Tier 1 threat by the UK Government.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Garry Harris
Deputy Director Digital & Chief Technology Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111