Technology Services Management Team

Deputy Director Digital 8d
Garry Harris

Senior Architect 8b
Paul Hewitt

Senior Architect 8b
Alan Moss

IT Programme Mgr 8b
Rob Edwards

IT Services Manager 8c
Cath Baker

Service Support Manager 8a
Dan Buckingham
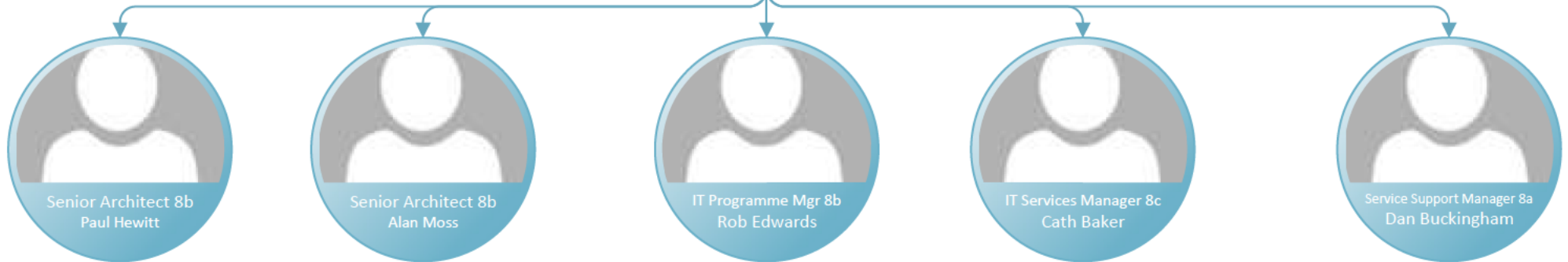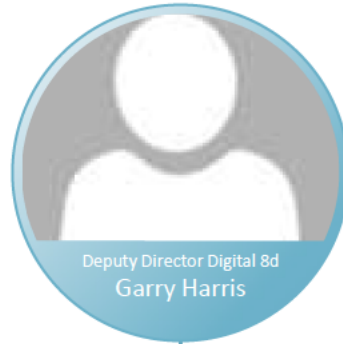
Technology Design, Business Continuity & Governance

Paul Hewitt
Senior IT Architect 8b

Alan Moss
Senior IT Architect 8b

Infrastructure Analyst 5

Transition Team

Rob Edwards
IT Program Manager 8b

Technical IT Project Management

Keith Thirlwall (c)
Project Manager 8a

Michael Wildridge (c)
Project Manager 8a

Project Support 5

Planning and project resources

Senior Infrastructure Analyst 7

Senior Network Analyst 7

Rollout Engineers

Rollout Engineer 5

Rollout Engineer 5

Operations

Cath Baker
Head IT Services 8c

Vacancy
Service Delivery Manager 8a

Dan Buckingham
Service Support Manager 8a

Infrastructure Team

- Senior Infrastructure Analyst 7
- Senior Infrastructure Analyst 7
- Senior Infrastructure Analyst 7

Network Team

- Senior Network Analyst 7
- Senior Network Analyst 7
- Network Analyst 6

Telecoms Team

- Telecoms Manager 7
- Telecoms Analyst 5
- Telecoms Analyst 5

Change & Release Team

- Change Manager 7
- Change Manager 7
- Change Manager 7
- Release Manager 6

IT Systems Admin and Ops

- IT Systems Admin 6
- Operations Assistant4
- Operations Assistant 4

Service Desk

- Service Desk Agent 2
- Service Desk Agent 2
- Service Desk Agent 2
- Service Desk Agent 2
- Service Desk Agent 2
- Service Desk Agent 2

Support Team

- Team leader 6
- Support Analyst 5
- Support Analyst 5
- Support Analyst 5
- Support Analyst 5
- Support Analyst 5
- Support Analyst 5
- Support Analyst 5
- Trainee Support Analyst 3

- Team Leader 6
- Support Analyst 5
- Support Analyst 5
- Support Analyst 5
- Support Analyst 5
- Support Analyst 5

- Team Leader 6
- Support Analyst 5
- Support Analyst 5
- Support Analyst 5
- Support Analyst 5
- Support Analyst 5