

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI/2023/9498

Date Received: 4th January 2024

Response Due: 1st February 2024

Date: 1st February 2024

Dear Sir/Madam

With reference to your request for information received on 4th January 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. Are the following entitled to free parking at your hospital(s) car parks - indicate Y or N

- Disabled people - Y
- Frequent outpatient attenders - N unless they have a carpark exemption from the ward.
- Parents of sick children staying overnight - Y if they are given an exemption from the ward to take to the security admin
- Staff working night shifts - Y if they have a permit for the carparking scheme

2. Are the following entitled to free parking at your hospital(s) car parks- indicate Y or N

- Visitors with relatives who are gravely ill - Y if the ward gives them an exemption.
- Visitors to relatives who have an extended stay in hospital - Y if the ward gives them an exemption.
- Carers of people in the above groups - Y if the ward gives them an exemption.

3. Are the following entitled to reduced charge parking at your trust hospital(s) car parks - indicate Y or N

- disabled people - N
- frequent outpatient attenders - N
- parents of sick children staying overnight - N
- staff working night shifts - N

4. Are the following are entitled to reduced charge parking at your trust hospital(s) car parks - indicate Y or N

- visitors with relatives who are gravely ill - N
- visitors to relatives who have an extended stay in hospital - N
- carers of people in the above groups N

5. What is the reduced charge for parking at your hospital(s) for those groups who qualify? Please list. N/A

6. Are any of the groups above required to pay in advance and then claim them money back for free parking or reduced charge parking at your hospital(s)? Please list. N

7. Who manages your hospital(s) carparks?
OCS

8. How many parking charge notices have been issued at the trust hospital (s) car parks for breaches of parking rules during the past 12 months (or the most recent figures available for a 12 month period)?
The Trust does not hold this information.

9. How many appeals have been lodged against the parking charge notices during the past 12 months (or the most recent figures available for a 12-month period)
The Trust does not hold this information.

10. How many appeals saw a successful outcome for the claimant during the past 12 months (or the most recent figures available for a 12-month period)?
The Trust does not hold this information.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wroughtington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111