

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2024/9581

Date Received: 31st January 2024

Response Due: 28th February 2024

Date: 27th February 2024

Dear Sir/Madam

With reference to your request for information received on 31st January 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. Which wheelchair services do you oversee

Wrightington Wigan and Leigh, Community Division, Wheelchairs and Specialist Seating.

2. When providing a powered wheelchair do you have specific criteria regarding ramping and the width of internal doorframes. When considering a ramp into a home what are the lengths and angle requirements and what door measurements are acceptable

As part of the assessment process an "Environmental" assessment is carried out. If a ramp or internal doorways require widening the client is advised to contact Community OT to have advice regarding provision of these alterations and to get back in touch with the wheelchair service once these adaptations are done. In some cases, a driving assessment will also be completed. This depends on whether the wheelchair can get into the house. A portable ramp may be used to access the house.

3. Do you offer personal wheelchair budgets to your service users

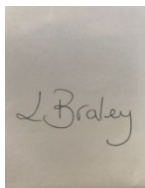
Yes

4. Are people living with Motor Neurone Disease prioritised in your services and what is the normal waiting time for an initial assessment.

Prioritisation is completed on each referral at triaging based on individual needs. Currently initial assessment is approximately 6 weeks.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A rectangular box containing a handwritten signature in cursive script that reads "L Braley".

Lynne Braley
Director of Operations & Performance – Community Division

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111