



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2023/9433

Date Received: 30th November 2023

Response Due: 2nd January 2024

Date: 8th January 2024

Dear Sir/Madam

With reference to your request for information received on 30th November 2023, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. Does your Trust offer Diabetes Structured Education service?

a. If yes, please confirm the name and type of each service

The Trust offer Diabetes Structured Education and the programme we deliver is called DESMOND (Diabetes Education and Self-Management for Ongoing and Newly Diagnosed module) this programme is for type 2 diabetes education and is available either face-to-face or online (MYDESMOND)

b. What healthcare professionals are delivering this service and how many (FTE)?

Band 5 nurse 0.43 & Band 3 0.60

c. If not, which organisation commissions these services for your population?

N/A

d. Please list the relevant services provided to your population.-

N/A

e. How many places were commissioned for each service for FY 2023/34?

This information is not recorded centrally.

f. How many referrals have been received so far for each service in FY 2023/24?

1464 referrals received between 1/4/23-28/12/23

g. How many patients are currently waiting for their first appointment for each of these service(s)?

94 patients currently on waiting list

h. Which funding pot(s) is used to deliver the service(s)?

There are three separate pots, Pay for the staff members providing the service, Training materials and course fees (see values in below question)

i. What was the value of the budget for each service in FY 23/24?

Staffing £32,270, Training Materials £1,067 and Course fees £3,432 (centralised budget in Corporate).

j. Do you anticipate expanding, maintaining or decreasing the current service provision in the next financial year?

maintaining

k. Are there currently staffing vacancies in these services, if so please provide the title, grade and FTE for each vacancy.

No vacancies in Desmond Service

l. Who is the senior person in the Trust who is responsible for commissioning this service?

ICB.

m. Who is the senior person in the Trust who is responsible for the delivery of this service?

ICB.

n. If this service is outsourced, who is your provider, and what is the duration and end date of their contract?

N/A

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Desai P.N.

Paritosh Desai
Divisional Director of Operations and Performance - Medicine

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111