

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2023/9474

Date Received: 19th December 2023

Response Due: 19th January 2024

Date: 19th January 2024

Dear Sir/Madam

With reference to your request for information received on 19th December 2023, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

E-Rostering

For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS
Does your Trust use an E-Rostering provider? (Yes/No - if No, have you previously tried to implement an e-rostering provider? Please name the provider).	Yes	Yes	Yes
What is the name of your E-Rostering provider?	RL Datix	RL Datix	RL Datix
When does the contract for the software you currently use for E-Rostering expire? (dd/mm/yyyy)	30/05/24	22/07/25	22/07/25
How many licenses is your contract for?	440	5800 all staff groups	5800 all staff groups
What is the cost per annum for the provider?	£28K	£160,907 all staff groups	£160,907 all staff groups

Bank

For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS
Do you have a Digital staff bank provider?	Yes	Yes	Yes
What is the name of your Digital staff bank provider?	Liaison TempRE	NHSp	NHSp
What is the contract expiry date for the provider you currently use for your Digital staff bank? (dd/mm/yyyy)	28 th March 2026	31 st March 2026	31 st March 2026
What is the cost per annum for the provider?	£291,641	£798,241	£22,052
Plus management fee (all non-medical staff group)	N/A	£50000	N/A

Agency Management Software/Agency Tech

For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS
Do you use an Agency Tech provider? (Yes/No/Not Applicable)	Yes	Yes	Yes
What is the name of your VMS Provider?	Liaison TempRE	NHSp	NHSp
What is the contract expiry date for the provider you currently use? (dd/mm/yyyy)	28 th March 2026	31 st March 2026	31 st March 2026
What is the cost per annum for the provider?	Cost included in above – we only hold this information as a total cost.		

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Tabitha Gardner Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111