



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2023/9485

Date Received: 27th December 2023

Response Due: 25th January 2024

Date: 15th January 2024

Dear Sir/Madam

With reference to your request for information received on 27th December 2023, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Excluding reports on investigations into self-harming, disruptive and/or aggressive behaviour, patient abuse, pressure sores and falls, please provide me with summaries of all serious incident reports completed between 2019, 2020, 2021, 2022 and 2023 which include at least one of the following words or phrases:

- physician associate
- anaesthesia associate
- assistant practitioner
- physician assistant
- anaesthetic assistant
- PA
- AA

Please ensure your summaries include the following information:

- Date of incident;
- A description of the incident including the the job titles of staff involved;
- Problems and root causes identified during investigation (be specific about staffing issues, e.g. if short staffed explain what staff roles were on shift, or if an error occurred state the job titles of the individuals who were involved in this error);
- Actions (be specific, if staff require further training, state which staff, e.g. 'FY2 doctors' or 'physician associates')

The Trust is unable to provide this information. Collating the information would require the Trust to review over 500 reports individually and cross reference with the above words or phrases which would exceed the appropriate time limit. The Trust has to take into account the cost attributable to the time spent in locating, retrieving, and collating the information. We have therefore applied exemption Section 12 (4) (b) of the Freedom of Information Act 2000-beyond appropriate limit. The appropriate limit is set at £450.00 (18hrs @ £25 per hour).

Refusal Notice for question(s) - The information that you have requested is exempt under Section 12 of the Freedom of Information Act because it will take more than 18 hours to retrieve and extract the relevant information.

12. — (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Ehsan Haqqani
Associate Director of Governance & Patient Safety

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111