



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Ref: FOI/2023/9492

Date Received: 3<sup>rd</sup> January 2024

Response Due: 31<sup>st</sup> January 2024

Date: 31<sup>st</sup> January 2024

Dear Sir/Madam

With reference to your request for information received on 3<sup>rd</sup> January 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**1. Do you have a dedicated ICT test team?**

No

**2. Do you outsource project testing?**

No

**3. Do you outsource BAU testing?**

No

**4. Do you test core functions (not just key applications) before releasing your regular Operating System patches and updates to the ICT estate?**

Yes

**5. Do you test your new End User Devices and peripherals before deploying to the ICT estate?**

Yes

**6. Would you consider using an independent Testing as a Service(TaaS) option? If not, please explain why.**

No funding – system testing is completed in house.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Malcolm Gandy', with a long horizontal flourish extending to the right.

Malcolm Gandy  
Chief Information Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111