



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)

Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2023/9505

Date Received: 9<sup>th</sup> January 2024

Response Due: 6<sup>th</sup> February 2024

Date: 16<sup>th</sup> January 2024

Dear Sir/Madam

With reference to your request for information received on 9<sup>th</sup> January 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do not hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- 1. Please can you confirm how many shifts have been released/allocated to ON framework agencies within the last 90 days?**  
Please see redirection below
- 2. In the last 90 days which wards, or departments were these ON framework requests for?**  
Please see redirection below
- 3. Please can you confirm how many nursing shifts have been filled by ON framework agencies within the last 90 days?**  
Please see redirection below
- 4. How many long term lines of work or block bookings are currently being supplied by ON framework agencies?**  
Please see redirection below
- 5. Which ON framework agencies is the trust currently utilising for Nursing vacancies and what is the spend on these agencies year to date?**  
Please see redirection below

6. **Please can you confirm how many shifts have been released/allocated to OFF framework agencies within the last 90 days?**  
Please see redirection below
  
7. **What is the average charge for both RMN's and RGN's from ON framework agencies?**  
Please see redirection below
  
8. **Who at Temporary Staffing is responsible for onboarding new agencies and could you provide their email address and contact number?**  
Please see redirection below
  
9. **What is the generic Nurse bank email address for staff bank?**  
Please see redirection below
  
10. **How many shifts were cascaded to Thornbury Nursing within the last 90 days?**  
Please see redirection below

Please redirect your question to the NHS Professionals Freedom of information team via:

Email: [FOI@nhsprofessionals.nhs.uk](mailto:FOI@nhsprofessionals.nhs.uk)

Write to the Information Governance Officer at:

Information Governance Department  
NHS Professionals  
Suites 1a &1b  
Breakspear Park  
Breakspear Way  
Hemel Hempstead  
HP2 4TZ

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Juliette Tait  
Chief People Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111