

Information Governance Department

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Ref: FOI/2023/8981

Date Received: 15th June 2023

Response Due: 13th July 2023

Date: 12th July 2023

Dear Sir/Madam

You asked:

Please may I request the following information under the Freedom of Information Act, on patients who have their operation cancelled several times at your trust.

1. Please can you provide figures on the total number of patients who have had their operation cancelled for a second time. I would like these figures broken down by year for each of the past five years: 2022, 2021, 2020, 2019, 2018.

Year	Number of Patients
2018	242
2019	198
2020	132
2021	154
2022	169
Grand Total	895

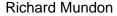
For context, I am looking for incidents where the surgery was cancelled for non-clinical reasons (i.e. staff shortages, equipment problems, lack of theatre capacity) and also not at the request of the patient.

2. In addition, please can you provide the largest number of times that a single patient has had their operation cancelled for non-clinical reasons, over the past five years. Please could you name the operation in question (e.g. hip replacement), and the year that the last cancellation took place (e.g. 2022).

Year	Max number of Cancellations for one patient	Operation
2022	5	Open Mesh Repair Right Inguinal Hernia Spinal Pooled

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Director of Strategy and Planning

Kichall Son

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111