



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9  
Buckingham Row  
Brick Kiln Lane  
Wigan  
WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)

Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2024/10003

Date Received: 22<sup>nd</sup> July 2024

Response Due: 19<sup>th</sup> August 2024

Date: 22<sup>nd</sup> July 2024

Dear Sir/Madam

With reference to your request for information received on 22<sup>nd</sup> July 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do not hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. **Can you please confirm, who within the trust, is currently responsible for the management and usage of all ON-Framework agency supply for Nursing & HCA staff**
2. **Can you confirm if your ON-Framework agency Suppliers List (PSL) is always looking to onboard new agencies. If not, what dates does the trust review this list & look to bring new agencies onto it.**
3. **Is there any mini competition for agency onboarding? if yes how frequently you call for competition and last time when did you call for it.**
4. **How frequently you review your agency performance and last time when you process new agency onboarding**
5. **What framework do you accept, Is there any agency contract with off frame work agency / other framework approve agency if we get percentage of this.**
6. **Can you please confirm the percentage of agency usage on all OFF-Framework agencies currently supplying into the trust directly for Band 5/6 RGN's & RMNS, A&E/ITU Nurses & Band 2/3 HCA's**
7. **For agency Band 5/6 RGN's & RMNS, A&E/ITU Nurses & Band 2/3 HCA's, can you please confirm the highest ON-Framework agency hourly charge rate, per hour and for the below shifts:**

- **Weekday shifts**
- **Night Shifts**
- **Saturday/Sunday Shifts**
- **Bank Holidays**

8. For agency Band 5/6 RGN's & RMNS, A&E/ITU Nurses & Band 2/3 HCA's, can you please confirm the average ON- Framework agency hourly charge rate, per hour and for the below shifts:

- **Weekday shifts**
- **Night Shifts**
- **Saturday/Sunday Shifts**
- **Bank Holiday**

Please redirect your question to the NHS Professionals Freedom of information team via:

Email: [FOI@nhsprofessionals.nhs.uk](mailto:FOI@nhsprofessionals.nhs.uk)

Write to the Information Governance Officer at:

Information Governance Department

NHS Professionals

Suites 1a & 1b

Breakspear Park

Breakspear Way

Hemel Hempstead

HP2 4TZ

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in blue ink, consisting of several overlapping loops and a small dot at the end.

Juliette Tait  
Chief People Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF  
Helpline number: 0303 123 111