

# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Ref: FOI/2024/9925

Date Received: 12<sup>th</sup> June 2024

Response Due: 10<sup>th</sup> July 2024

Date: 5<sup>th</sup> July 2024

Dear Sir/Madam

With reference to your request for information received on 12<sup>th</sup> June 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Under the provision of the Freedom of Information Act 2000 please can you answer the following questions relating to the workforce/staffing system(s) you currently use.

Rostering					
	For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
1	Does your Trust use an E-Rostering provider? (YES/NO)	Yes	Yes	Yes – for some of this staff group Yes – for some of this staff group	
2	What is the name of your current E-Rostering provider?	Allocate Medical Healthroster	Allocate Healthroster		
3	What is the contract start date for your e-rostering software? (dd/mm/yyyy)	30/05/2024	23/07/2023		
4	What is the contract end date for your e-rostering software? (dd/mm/yyyy)	22/07/2026	22/07/2026		
5	How many licenses is your contract for?	480	5,800 (all staff groups combined)		

Bank					
	For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
1	Do you have an <b>in- house temporary staffing team</b> to manage your <b>bank</b> OR is this <b>outsourced</b> to a company? (In-house/Outsourced)	In-house	Outsourced		
2	If outsourced, what is the name of this company?	N/A	NHSP		
3	What was the start date for the contract with this outsourced provider? (dd/mm/yyyy)	N/A	01/04/2022		
4	What is the expiry date for the contract with this outsourced provider? (dd/mm/yyyy)	N/A	31/03/2026		

	For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
5	Does your organisation use <b>digital technology/software</b> to manage it's staff bank? (YES/NO)	Yes	Yes		
6	If the response was YES to question 1, what is the name of your digital staff bank technology (e.g. Allocate, Patchwork, Locum's Nest)?	Liaison TempRE	NHSP.		
7	What was the contract start date for the provider you currently use for your Digital staff bank? (dd/mm/yyyy)	29/03/2022	NHSP – as above.		
8	What is the contract expiry date for the provider you currently use for your Digital staff bank? (dd/mm/yyyy)	28/03/2026	NHSP – as above.		

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Juliette Tait  
Chief People Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111