

# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9  
Buckingham Row  
Brick Kiln Lane  
Wigan  
WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)

Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2024/9927

Date Received: 12<sup>th</sup> June 2024

Response Due: 10<sup>th</sup> July 2024

Date: 5<sup>th</sup> July 2024

Dear Sir/Madam

With reference to your request for information received on 12<sup>th</sup> June 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**Please can you answer the following questions relating to the workforce/staffing system(s) you currently use.**

Agency					
	For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
1	Do you have an <b>in-house temporary staffing team</b> to manage your <b>agency</b> OR is this <b>outsourced</b> to a company? (In-house/Outsourced)	Outsourced	Outsourced		
2	If outsourced, what is the name of this company?	Liaison TempRE	NHSP		
3	If outsourced, what was the start date for the contract with this provider? (dd/mm/yyyy)	29/03/2022	01/04/2022		
4	If outsourced, what is the expiry date for the contract with this provider? (dd/mm/yyyy)	28/03/2026	31/03/2026		
5	In total, how many Agency shift hours were worked in 2023? (most recent 12 month period)	Liaison hold this information.	Please redirect this question to NHSP – see below.		

	For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
5	Do you use agency technology (VMS (vendor management system)) to manage the cascading of vacancies to one or more agencies? (Yes/No/Not Applicable)	Cascade to agencies managed by Liaison	Cascade to agencies managed by NHSP.		
6	If the response was YES to question 5, what is the name of your VMS (vendor management system) technology?	N/A	N/A		
7	What was the contract start date for the provider you currently use? (dd/mm/yyyy)	N/A	N/A		
8	What is the contract expiry date for the provider you currently use? (dd/mm/yyyy)	N/A	N/A		

Direct Engagement				
	For each of the staff group categories:	Medical and Dental	AHPs and HSS	Admin and Clerical
1	Do you undertake direct engagement (DE) arrangements to make savings on VAT on agency workers? (YES/NO)	Yes	No	
2	What is the name of your DE provider/technology?	Liaison	N/A	
3	What is the contract expiry date for the provider/technology that you currently use for direct engagement? (dd/mm/yyyy)	As above.	N/A	

Please redirect your question to the NHS Professionals Freedom of information team via:

Email: [FOI@nhsprofessionals.nhs.uk](mailto:FOI@nhsprofessionals.nhs.uk)

Write to the Information Governance Officer at:  
Information Governance Department  
NHS Professionals  
Suites 1a &1b  
Breakspear Park  
Breakspear Way  
Hemel Hempstead  
HP2 4TZ

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Juliette Tait  
Chief People Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111