

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2024/9932

Date Received: 13th June 2024

Response Due: 16th July 2024

Date: 15th July 2024

Dear Sir/Madam

With reference to your request for information received on 13th June 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. Who is the head of temporary staffing responsible for approving on-framework agency usage for Allied Health Professionals?

The Trust does not have this role. Each individual department will be responsible for booking their own temporary staffing.

2. Please provide the contact number and email address for the head of temporary staffing responsible for approving on-framework agency usage for AHPs

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

- 3. Who are the departmental managers responsible for on-framework agency usage for the following departments at the hospitals associated with the Trust?
 - a. Physiotherapy

Each clinical division will have their own Physiotherapy leads who can authorise this.

b. Occupational Therapy

We are unable to release the names of staff that are NOT in a public facing role and are below AfC Band 8a.

- c. Pharmacy
 - Rachel Ball.
- d. Radiography

Lee Unsworth.

e. Pathology (Biomedical Science)

Pathology services are provided by Northern Care Alliance. Please redirect this question.

4. Please provide the contact number and email address for the department managers at the hospitals associated with the Trust.

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- 5. What was the Trust's on-framework agency spend for the following staffing groups between Jan 2024 present:
 - a. Physiotherapy £71,956.
 - b. Occupational Therapy £51,494.
 - **c. Pharmacy** £315,831.
 - d. Radiography £351,597.
 - e. Pathology (Biomedical Science) £580,235.
- 6. Based on % fill ratio, please provide a list of your top 5 on-framework agencies supplying agency staff in the following staffing groups:
 - a. Physiotherapy
 - b. Occupational Therapy
 - c. Pharmacy
 - d. Radiography
 - e. Pathology (Biomedical Science)

Please redirect your question to NHS Professionals. Contact details can be found below.

Freedom of information team via: FOI@nhsprofessionals.nhs.uk

Write to the Information Governance Officer at: Information Governance Department NHS Professionals Suites 1a &1b Breakspear Park Breakspear Way Hemel Hempstead HP2 4TZ

Please redirect Q3e to Northern Care Alliance (NCA) at FreedomofInformationRequests@nca.nhs.uk

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Juliette Tait Chief People Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111