



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2024/9942

Date Received: 21st June 2024

Response Due: 19th July 2024

Date: 5th July 2024

Dear Sir/Madam

With reference to your request for information received on 21st June 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

I would be most grateful if you would provide me, under the Freedom of Information Act, details regarding the Trusts outsourced teleradiology reporting:

Please confirm the below information for each contract you hold with a teleradiology reporting provider:	Provider 1	Provider 2	Provider 3
Name	Medica	4Ways	Vital
Contract start date	23/12/2021	14/01/2024	16/01/2024
Contract end date	22/12/2024	15/01/2027	15/01/2025
Option for extension/roll-over period	Yes	Yes	Yes
Procurement route/framework used	NoE CPC Framework for Remote Teleradiology Reporting Services	NHSSC Framework	Countess of Chester Framework for the provision of: Teleradiology, Telepathology and Telemedicine Services
Exclusivity or volume commitment within contract	No	No	No
When did you last benchmark the contract against other options	At the time the contract was	At the time the contract was	At the time the contract was

available?	awarded	awarded	awarded
Do you expect to replace or renew the contract in 2024?	Please see the contract end date.	Please see the contract end date.	Please see the contract end date.

Please provide the below information for each teleradiology provider above:	Provider 1	Provider 2	Provider 3
Number of CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting)	We are unable to provide this information as the Trust does not record data in the same categories as requested nor are we able to differentiate elective from emergency cases.		Not used.
Please confirm the daily start and end time of your external Emergency reporting provision?			
Number of CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a turnaround time of between 1 and 12 hours (Urgent reporting)	We are unable to provide this information as the Trust does not record data in the same categories as requested nor are we able to differentiate elective from emergency cases.		
Number of CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a turnaround time of 24 hours (Urgent reporting)			
Number of CT and MRI examinations reported between 1 st September 2023 and 31 st December 2023 that require reporting in over 24 hours turnaround time (General reporting)			
Number of X-Ray examinations reported between 1 st September 2023 and 31 st December 2023 that require reporting in over 24 hours turnaround time (General reporting)			
			We are unable to provide this information as the Trust does not record data in the same categories as requested nor are we able to differentiate elective from emergency cases.

Please provide the below information for each teleradiology provider above:	Provider 1	Provider 2	Provider 3
Total financial expenditure for CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting)	We are unable to provide this information as the Trust does not record data in the same categories as requested nor are we able to differentiate elective from emergency cases.		
Total financial expenditure for CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a turnaround time of between 1 and 12			

hours (Urgent reporting)	We are unable to provide this information as the Trust does not record data in the same categories as requested nor are we able to differentiate elective from emergency cases.
Total financial expenditure for CT/MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a turnaround time of 24 hours (Urgent reporting)	
Total financial expenditure for CT and MRI examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a 48 hour turnaround time or longer (General reporting)	
Total financial expenditure for Xray examinations reported between 1 st September 2023 and 31 st December 2023 inclusive that require a 48-hour turnaround time or longer (General reporting)	

If you do not use a teleradiology provider for your Emergency reporting:	We are unable to provide this information as the Trust does not record data in the same categories as requested nor are we able to differentiate elective from emergency cases.
If Emergency reporting (up to 1-hour) is not outsourced, then please confirm the number of examinations reported locally between 1 st September 2023 and 31 st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting) between the hours of 5pm and 9am	

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111