



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

## Information Governance Department

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Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2024/9959

Date Received: 2<sup>nd</sup> July 2024

Response Due: 30<sup>th</sup> July 2024

Date: 11<sup>th</sup> July 2024

Dear Sir/Madam

With reference to your request for information received on 2<sup>nd</sup> July 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**1. Do you currently use RPA?**

Yes.

**a. If No, are you planning to?**

N/A.

**b. If Yes, please answer all following questions**

**2. What solution(s) do you use? Please list all in use. e.g. Blue Prism, Automation Anywhere, UiPath, Power Automate Main RPA**

Blue Prism.

**3. Contact within the Organisation Name, Title and Email address**

Organisation: Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust.

Title: Deputy Director of Digital.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

**4. Are Automations Developed in-house or via external provider, if so whom.**

In-house.

- 5. Names of providers Please Provide the following details for all automations you have (Live, being developed or decommissioned)**
- Dept/Title/Desc for each process please**
  - Department E.g. Finance**
  - Title Invoice Processing Brief Description Takes PDF invoices from supplier and adds into Powergate.**

Live:

- Title: eRS to EPR integration of 2 week wait referrals.  
Department: Health Care Ops.  
Description: collects referral documentation from eRS and adds them onto our EPR.

In development:

- Title: Processing of internal reference requests during recruitment.  
Department: Human Resources.  
Description: collects reference information from the Electronic Staff Record system for internal recruitment and collates this for manual action by the HR department.
- Title: Processing of Staff Variation Lists to simply payroll processing.  
Department: Payroll.  
Description: collates various departmental spreadsheets information relating to monthly SVL's (Staff Variation List) to simply the monthly payroll processing.

- 6. Are you intending to expand the use of RPA in future, if so into which areas? E.g. HR, Outpatients etc**

This has not yet been decided.

- 7. Have you already shared automations with another trust? Yes / No**

No.

- 8. If yes, which organisations Name of Organisation(s)**

N/A.

- 9. Are you happy for this to be shared with other NHS Trusts on request (information will not be shared outside the NHS)**

No.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Garry Harris  
Deputy Director Digital, Chief Technology Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111