

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2024/9626

Date Received: 13th February 2024

Response Due: 12th March 2024

Date: 4th June 2024

Dear Sir/Madam

With reference to your request for information received on 13th February 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. The number and percentage of patients who had to wait between four and twelve hours from decision-to-admit at A&E to hospital ward admission at your trust in each of the calendar years a) 2023, b) 2022, c) 2021, d) 2020, e) 2019 broken down by total number, and the number of those 65 and over

The Trust is unable to provide this data as it is not recorded centrally, if recorded it would be held within individual case notes. As case notes are for the care and treatment of patients, we do not request staff to interrogate them in order to collate the information required to respond to Freedom of Information requests.

- 2. The number and percentage of patients who had to wait more twelve hours from decision-to-admit at A&E to hospital ward admission at your trust in each of the calendar years a) 2023, b) 2022, c) 2021, d) 2020, e) 2019 broken down by total number, and the number of those 65 and over. The Trust is unable to provide this data as it is not recorded centrally, if recorded it would be held within individual case notes. As case notes are for the care and treatment of patients, we do not request staff to interrogate them in order to collate the information required to respond to Freedom of Information requests.
- 3. The average wait time for patients from decision-to-admit at A&E to hospital ward admission at your trust in each of the calendar years a) 2023, b) 2022, c) 2021, d) 2020, e) 2019 broken down by total number, and the number of those 65 and over.

The Trust is unable to provide this data as it is not recorded centrally, if recorded it would be held within individual case notes. As case notes are for the care and treatment of patients, we do not request staff to interrogate them in order to collate the information required to respond to Freedom of Information requests.

4. The longest wait time for patients from decision-to-admit at A&E to hospital ward admission at your trust in each of the calendar years a) 2023, b) 2022, c) 2021, d) 2020, e) 2019 broken down by total number, and the number of those 65 and over.

The Trust is unable to provide this data as it is not recorded centrally, if recorded it would be held within individual case notes. As case notes are for the care and treatment of patients, we do not request staff to interrogate them in order to collate the information required to respond to Freedom of Information requests.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Divisional General Manage (Medicine)

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111